### Artificial Intelligence and Machine Learning: Challenges for the audit professional

What do you need to know

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### Overview

- What is machine learning?
- Why is it important?
- Non-technical introduction
- What are the types of machine learning?
- How does it pertain to auditors?
- Where can I learn more?





# Machine learning (ML) is a computer recognizing patterns without having to be explicitly programmed



### Why is machine learning important?

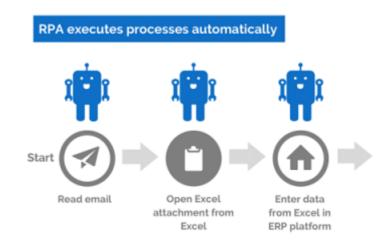
Disrupting businesses

Revolutionize existing
 business models

• Driving economic growth

NETFLIX



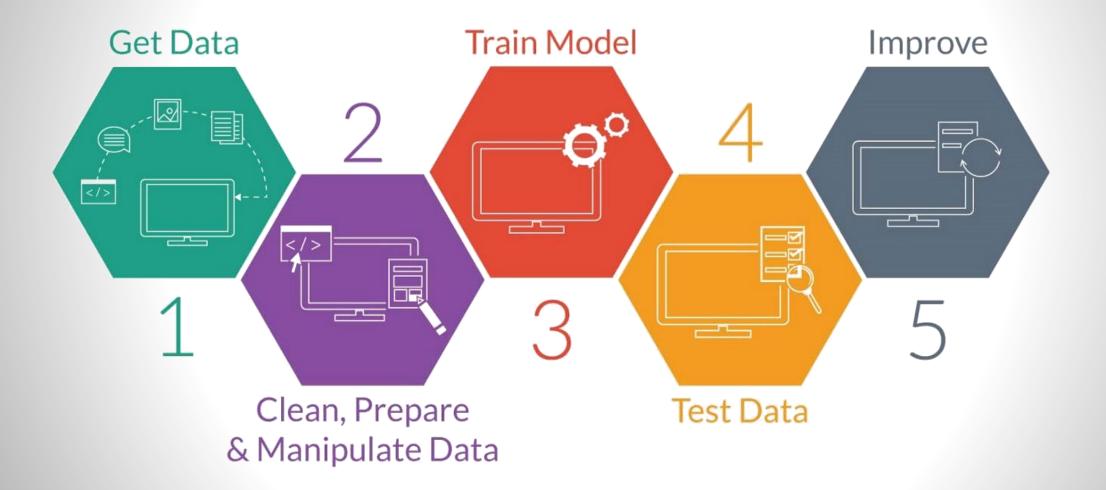








### A non-technical introduction





#### **Business Understanding**

- Why are we doing this?
- Framing of the problem we want to solve
- Why is this needed and what is the desired outcome

#### Data Understanding

- Where the data is coming from?
- In what format the data is stored (e.g. database, text file, webpage, etc.)?
- What is the scape of the data (e.g. cm or in)?
- Are transformations required (e.g. from in to cm)?



### 2. Clean, prepare and manipulate data

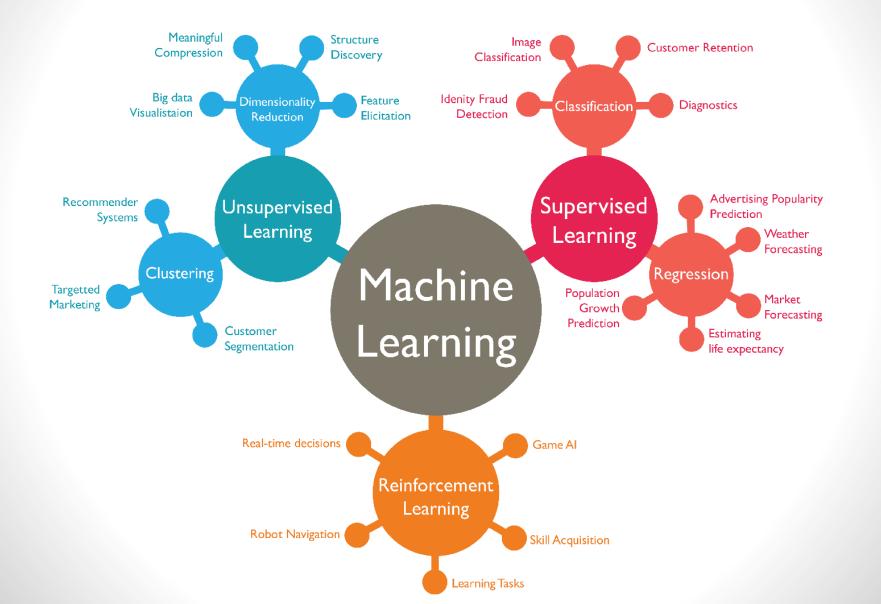
#### Data preparation

- Currently, close to 90% of what data scientists do
- "Munging"
- Josh Wills "I am a data janitor. That is the sexiest job of the 21st century. It's very flattering but also a little baffling"





### 3. Train model





## 4-5. Evaluation & Improvement

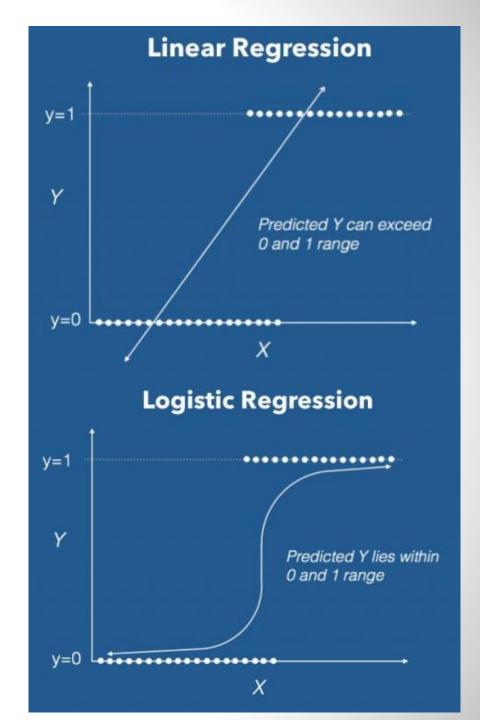
- Accuracy
- Precision
- Does the selected model solve the problem?
- What adjustments are needed?
- How can we improve and automate the data gathering process?



### Case study: Classification

#### **Business Case**

- In an airport, we have a machine that can automatically measure height, weight and shoe size
- We need to figure out if the person passing through the machine is **male** or **female** in order to direct him / her to go to the correct human agent for spot inspection



10



```
Ī
15 lines (9 sloc) 470 Bytes
                                                                                                                  Blame
                                                                                                                          History
                                                                                                           Raw
        from sklearn.linear_model import LogisticRegression
   1
   2
   3
        neigh = LogisticRegression()
   4
   5
        #[height, weight, shoe size]
   6
        X = [[181, 80, 44], [177, 70, 43], [160, 60, 38], [154, 54, 37], [166, 65, 40], [190, 90, 47], [175, 64, 39],
   7
             [177, 70, 40], [159, 55, 37], [171, 75, 42], [181, 85, 43]]
   8
        Y = ['male', 'male', 'female', 'female', 'male', 'male', 'female', 'female', 'female', 'male', 'male']
   9
  10
  11
        neigh.fit(X, Y)
  12
  13
        prediction = neigh.predict([[190, 70, 43]])
  14
  15
        print prediction
```



### Use cases in assurance and compliance

#### Unsupervised learning

- Credit card fraudulent transactions
- Unsupervised journal entry anomaly detection
- Clustering of invoice / payments data for outliers

#### Supervised learning

- Credit default rates
- Expense report investigation
- Fraudulent claims



### Where can I learn more?

- A visual introduction to machine learning <u>http://www.r2d3.us/visual-intro-to-machine-learning-part-1/</u>
- 4-Steps to Get Started in Machine Learning <u>https://machinelearningmastery.com/4-steps-to-get-started-in-machine-learning/</u>
- Weka 3: Data Mining Software in Java <u>https://www.cs.waikato.ac.nz/ml/weka/</u>
- Machine learning in Python <u>http://scikit-learn.org/stable/</u>



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# Questions ?

