



# Quality Assurance and Improvement Programmes (QAIPs) and Getting the most from an external quality assessment (EQA)

John Chesshire

## Course Objectives

Every internal auditor, audit manager and head of internal audit has a part to play in their team's quality assurance and improvement programme (QAIP). Attribute Standard 1300 tells us that, "The chief audit executive must develop and maintain a quality assurance and improvement programme that covers all aspects of the internal audit activity".

To ensure your internal audit function conforms to the IIA's International Standards, regular internal quality assurance activity is required, as well as an independent external quality assessment (EQA) - at least once every five years. However, many internal audit teams have not undertaken such an exercise and many team members do not fully appreciate what is needed to achieve a successful result in an EQA.

This course will help you improve your QAIP, reduce significant findings from an EQA, as well as help you turn this important process into a positive experience that can enhance the internal audit team's added value, efficiency and effectiveness.

## Who should attend?

Chief audit executives, internal audit managers, senior internal auditors and internal auditors involved in quality assurance and improvement activity in their teams. It is particularly relevant for those considering how to improve their QAIP or who are preparing for an EQA.

## Course programme

This course will take you through the following learning steps:

- What is quality and quality management
- The key elements of a quality assurance and improvement programme (QAIP)
- Internal quality assessments - common practices and pitfalls
- What an effective improvement programme looks like - good practices
- Understand how an external quality assessment (EQA) process works
- Preparing for and getting the best from an EQA
- Common lessons from EQAs
- Challenges involved in implementing an effective QAIP and how to overcome them

The course includes facilitator input, topical examples, short practical discussions and exercises to reinforce the learning and build upon your existing knowledge.

### CPE competency areas covered

Professionalism (Due professional care)

Leadership and Communication (Internal audit strategic planning and management)

Leadership and Communication (Quality assurance and improvement programme)

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## Price

€ 320

€ 220 (members IIA Greece)



## Venue

virtual seminar via  
tele-conference

CPE's: 7

ΩΡΕΣ: 8

Καλύπτει τις απαιτήσεις του Ν.4849/2021 για τους Εσωτερικούς Ελεγκτές

## Curriculum vitae

**John Chesshire** CFIIA, QIAL, CIA, CISA, has over 25 years' experience working in the internal audit, risk management, business improvement and governance fields. John is a Fellow of the Chartered Institute in the UK, an Independent Internal Audit Committee Chair, a member of three other Audit Committees in the international charity, defence and local government sectors, and was Chief Assurance Officer for the States of Guernsey until the start of 2021. John is also currently working part time as The Internal Auditor for an international credit ratings agency.



He has delivered many well-received courses to IIA Greece in the past, as well as to many other European Institutes of Internal Auditors. His other recent clients include FTSE listed companies, multinationals, central and local government, law enforcement, charities, professional services companies, and international organisations such as NATO, the OECD, the ACCA, and UN Agencies. He is a principal examiner for the Institute of Risk Management and has been a visiting lecturer in the Governance and Assurance Hub at Birmingham City University.

John loves internal audit, is a great friend of IIA Greece and particularly enjoys working in new and emerging areas of assurance interest.



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